ANDROID

Android TV BOX

User Manual

1. Network

1.1. Wi-Fi

Check "Wi-Fi", System will start scanning available wireless access
points around you automatically.

Choose an access point and enter the password.

After authenticating IP address will be given to the box and "connected"
is shown, wireless connection is available now.

Notice: Wi-Fi connection and Ethernet connection are mutually excluded

1.2. Ethernet

Click "Ethernet", box will start DHCP process automatically.

Box will automatically stop Wi-Fi connection and Up Ethernet
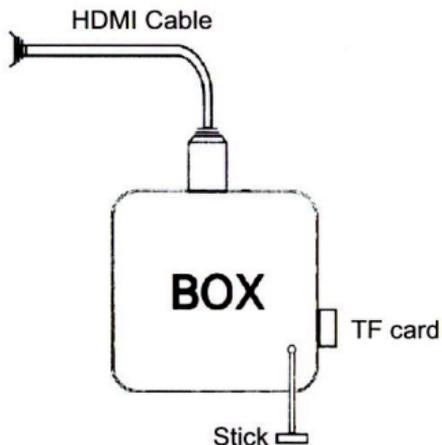connection at the moment when Ethernet jack is plugged in.

When the IP address appears, the network connection is available.

2. Upgrade Steps
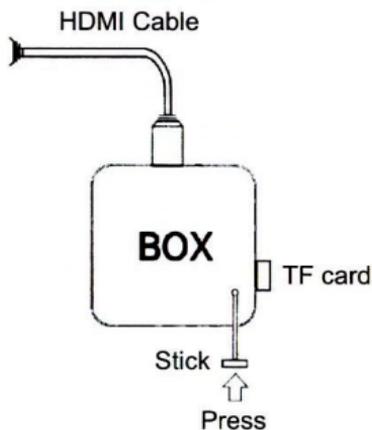
1) Copy OTA zip file into TF card or USB storage device.

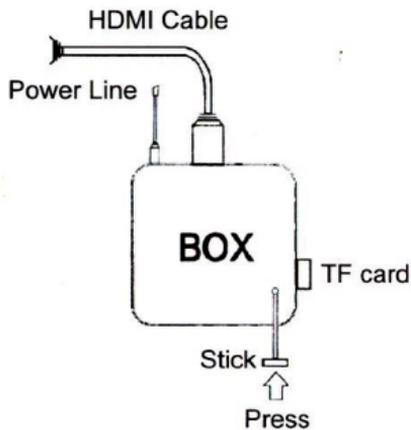   Insert HDMI cable and TF card(USB storage device) with the box.

2) Connect the other side of the HDMI cable to the TV HDMI port.

HDMI Cable

BOX

TF card

Stick

3) Insert a stick into the hole below the device .
   There is a reset button inside the hole.
   And keep pressing the button.

HDMI Cable

BOX

TF card

Stick

Press

4) Insert power adapter.
   (Still pressing the button)

HDMI Cable

Power Line

BOX

TF card

Stick

Press

5) Pressing the reset button and hold until you see the android reboot. And use the remote to choose "apply update from EXT"⇨ choose "Update from TF card"(choose "Udisk" if USB storage device is applied)⇨ choose "xxx.zip (theupgrade package file)" and press OK.

6) You will see "—install/ SD card…" It means the box is upgrading.
   After upgrade, you can see "Install from SD card complete" at the bottom.

7) Use remote to choose "reboot system now" and press OK
   Or plug the power adapter again to reboot the box.

8) Upgrade finished. You can see the "Welcome" interface.

Tips: You can check the build number in settings to confirm you have updated the box successfully.

3. Trouble Shooting

Problem	Solution
No power	-Check if the power adapter is properly connected to the power and the TV box -Press the power on the remote controller to turn on the power -Check if the status led is blue when the box is powered.
No pictures	-Reconnect with HD cable or AV cable -Check if the TV is switched on
No sound or distorted sound	-Adjust the volume -Check that the speakers are connected correctly
No audio or digital output	-Check the digital connections -Check if your amplifier is set correctly
The box does not respond to the remote control	-Aim the remote directly at the sensor on the front of the TV box -Reduce the distance to the TV box -Replace the batteries in the remote control
Player does not respond to some operating commands during playback	-Operations may not be permitted. Refer to the user manual -Possibility of system halted, re-insert with power adaptor to restart the TV box
No sound during movies playback	-The audio codec may not be supported by the TV box. You can change the supported audio on playing menu. -Check the volume.
The contents of the USB flash drive cannot be read	-The USB flash drive format is not compatible with the box. -If one of the USB cannot be read. Please turn off the TV box for 30 seconds and restart the TV box
Slow operation of the USB flash drive	-Big file size or high resolution USB flash drive takes longer time to read and display on the TV screen.
No sound with HD connection	-Check the connection between the TV and the HD jack of box. -Check your TV system setup. -Check the volume
The TV screen is blank and the player LED is blinking	-Turn off your TV box, wait 30 seconds, turn it on again. -If under HD status, check if HD connection is correct or change another HD cable set the output resolution of this TV box into 720p.